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User Experience Designer with 15+ years of experience leveraging user-centered design to create intuitive, research-driven digital solutions. Experienced in using Al tools to expedite design processes. Skilled in user research, journey mapping, prototyping, and usability testing. Strong collaborator with problem-solving, storytelling, and design thinking skills.

#### **EXPERIENCE**

## **User Experience Designer**

RALB Technologies Pvt. Ltd.

Apr. 2018 - Aug. 2023

- Led user research, wireframing, and usability testing across product life-cycles.
- · Using AI tools like Chatgpt, Motiff, Claude, Lovable etc to speed up the design process
- Delivered interactive prototypes and collaborated in Agile sprints for continuous improvement.
- · Conducted user interviews, surveys, competitive analysis, and market research, created personas, task flows & sitemaps
- · Working directly with higher-level management to produce prototypes.

# Sr. Marketing Manager

ff Previous organizations

Mar. 2009 - Feb. 2018

- · Conducted market/user research and competitive analysis.
- Led mass communication and branding strategies aligned with user needs.
- · Handled advertising campaigns, product launch events and PR events.
- Collaborated with creative, technical and sales teams to understand and deliver to fulfill user expectations.
- · Improved user experience through research, feedback analysis, and branding consistency.

#### **SKILLS**

### AI Skills

Prompt engineering to aid in generating UI variants, microcopy, or creative concepts Generative design tools: ChatGPT, NotebookLM, Otter.ai, Miro, Whimsical, Uizard, Lovable, Motiff

### **UX Design Skills**

User research & interviews, wireframing & prototyping, usability testing, heuristic evaluation, information architecture, interaction design, design thinking, Figma

#### Soft Skills

Clear Communication, Storytelling, Cross-Functional Collaboration, Problem Solving, Critical Thinking

#### **EDUCATION**

#### Course in UX Research

Designerrs Academy, Bengaluru

**†** 2025

Al for Designers, IxDF

**†** 2025

### Master in Business Management

Indira Institute of Management, Pune

**1** 2008

# **Bachelor of Pharmacy**

AISSMS College of Pharmacy, Pune

**†** 2006